



Order #:

# Return & Exchange Form

**INSTRUCTIONS:**

Please follow the policies below. Then complete this form and send it with the items being returned or exchanged and a copy of your invoice to:

**LAYERS CLOTHING, LLC**  
 426 West Universal Circle  
 Sandy, UT 84070  
 Main 801-566-2525  
 Toll Free 866-590-0800

Name:	Today's Date:
Shipping Address:	City/ST/Zip:
Phone #:	Email:
Credit Card #:	Expiration Date:

**RETURN POLICY:**

If you are not completely satisfied with your purchase, LAYERS Clothing accepts returns of regular priced, unwashed, unworn merchandise within 30 days of receiving your order for a full refund, minus shipping. A refund will be made in the payment form originally received. All product, including swimwear, must have its original lining and tags attached, or a refund cannot be extended. Any sale items purchased are not eligible for a refund; however, the items may be exchanged. Please ensure the items sent back are through a traceable and/or insurable method as LAYERS Clothing is not responsible for any returned packages not received.

**EXCHANGE POLICY:**

If you are not completely satisfied with your purchase, any unworn, unwashed merchandise may be exchanged within 30 days of receiving your order. All product, including swimwear, must have its original lining and tags attached, or an exchange cannot be extended. Exchanged item(s) will be shipped to you upon receipt of the returned package. Please allow 7-14 business days to have the exchange processed. You are responsible for the shipping charges for the item(s) being sent back to LAYERS Clothing. LAYERS Clothing will cover the cost to have the new merchandise sent to you. Please ensure the items sent back are through a traceable and/or insurable method as LAYERS Clothing is not responsible for any returned packages not received.

**DEFECTIVE MERCHANDISE:**

In the rare event that you receive a defective item, please contact LAYERS Clothing to have a prepaid shipping label expedited to you. Please complete the LAYERS return/exchange form to include with the return package. Replacement item(s) will be shipped to you upon the receipt of the defective merchandise. Please ensure the items sent back are through a traceable and/or insurable method as LAYERS Clothing is not responsible for any returned packages not received.

**PRICE ADJUSTMENTS:**

A one-time price adjustment will be offered on any regular priced item(s) that go on sale within 5 business days of purchase. Sale items are not eligible for further price adjustments.

**ITEMS BEING RETURNED/EXCHANGED:**

**EXCHANGE FOR THESE ITEMS (IF APPLICABLE):**

Style	Color	Size	Reason Code	Style	Color	Size
1.						
2.						
3.						
4.						
5.						
6.						
7.						
8.						

**REASON CODES:**

Please indicate above the Reason Code(s) for your return or exchange.

Too Small	Too Large	Quality/ Dissatisfaction	Order Issues
A: Overall B: Neck C: Chest D: Sleeve E: Waist F: Hips	G: Overall H: Neck I: Chest J: Sleeve K: Waist L: Hips	M: Defective Fabric N: Dislike Fabric O: Defective Sewing P: Dislike Styling Q: Color Runs R: Dislike Color	S: Wrong Style Sent T: Wrong Color Sent U: Wrong Size Sent V: Arrived Damaged W: Arrived Late X: Other